

## REPLACEMENT SHEET

1 / 21

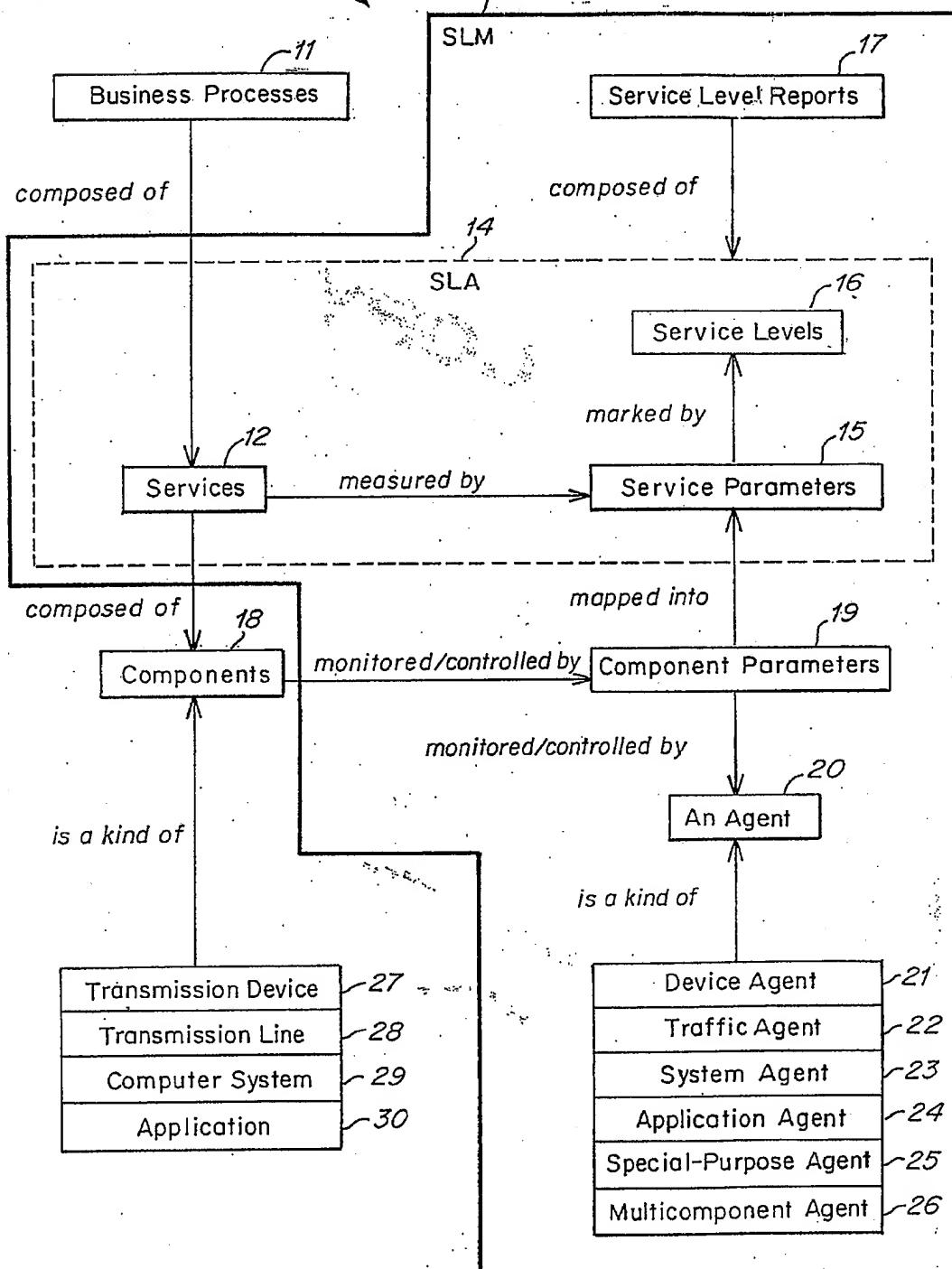


Fig. 1

## REPLACEMENT SHEET

2/21

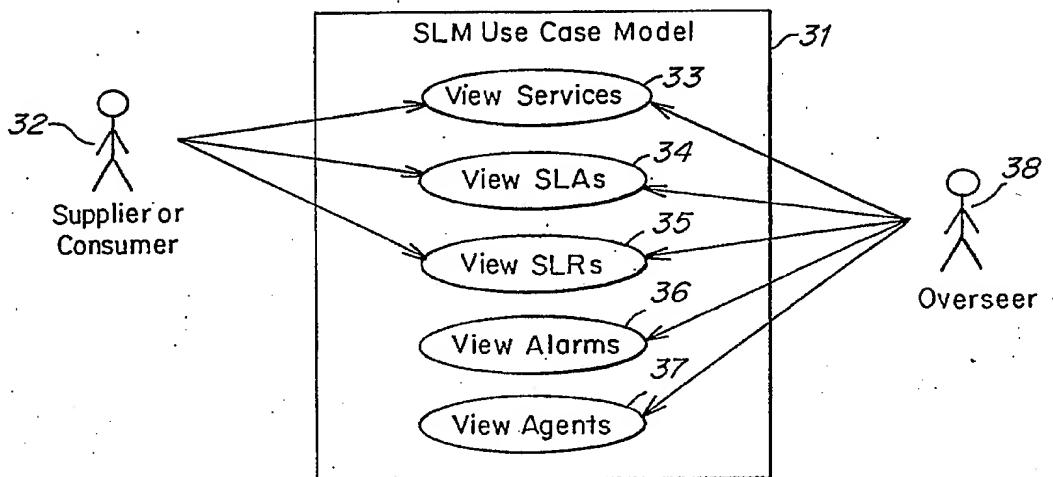


Fig. 2

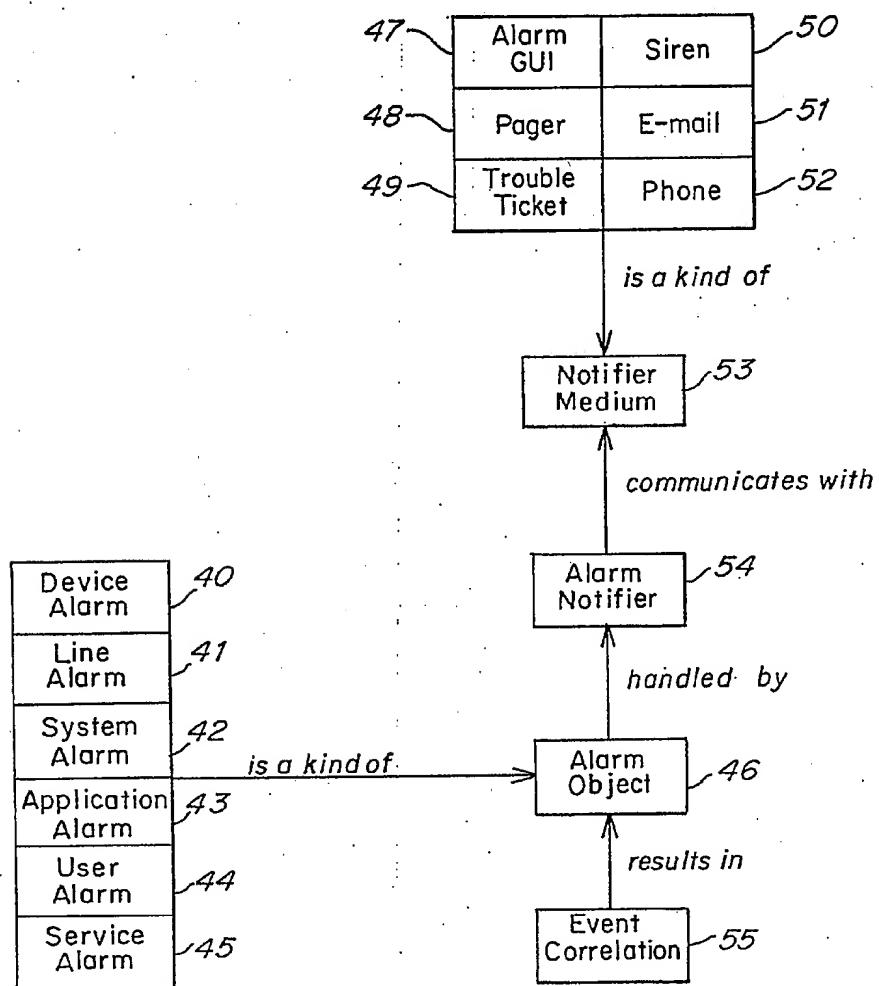


Fig. 3

# REPLACEMENT SHEET

3/21

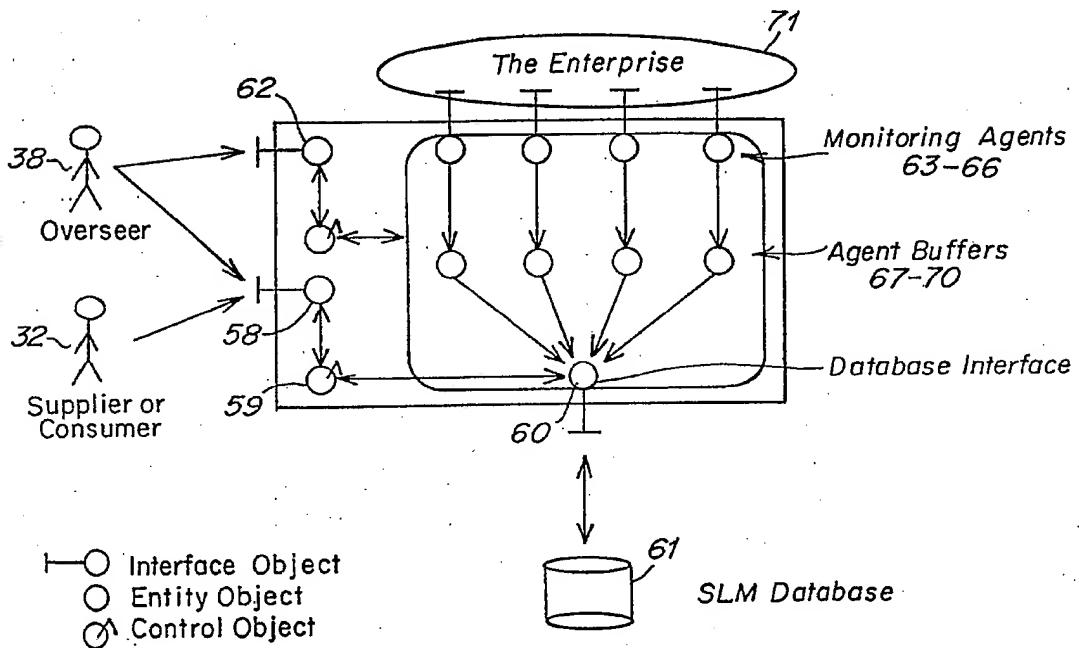


Fig. 4

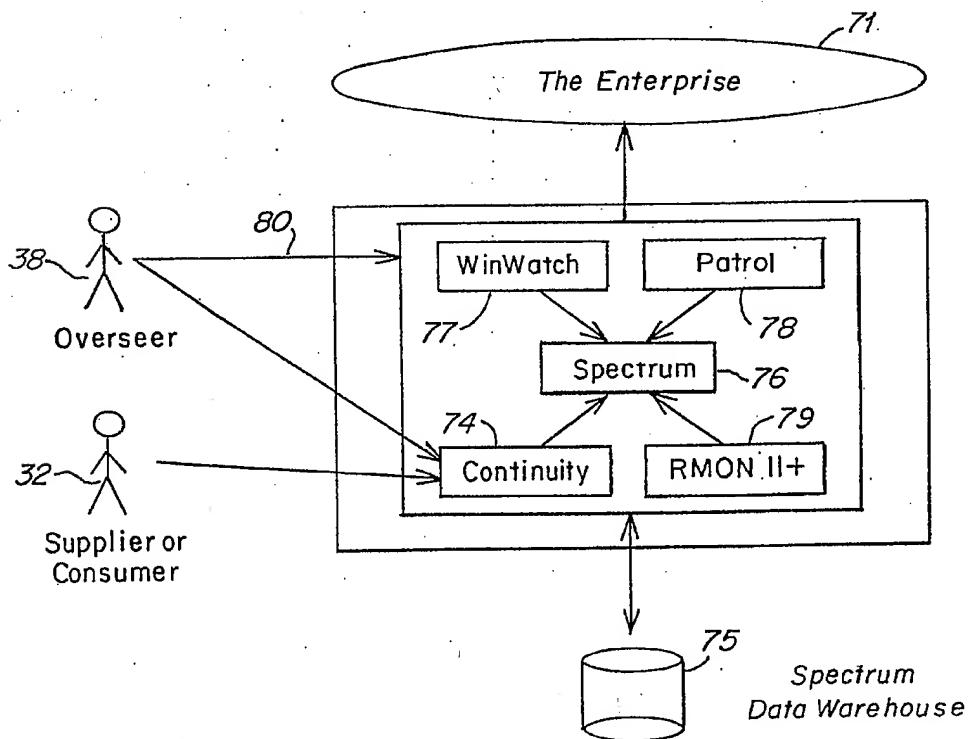


Fig. 5

# REPLACEMENT SHEET

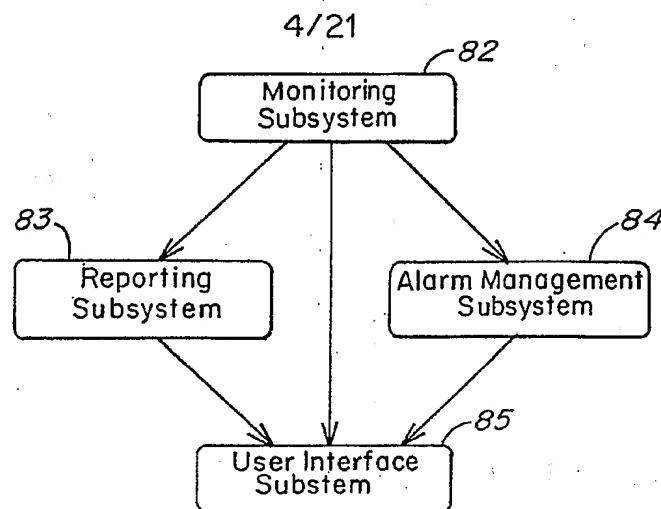


Fig. 6

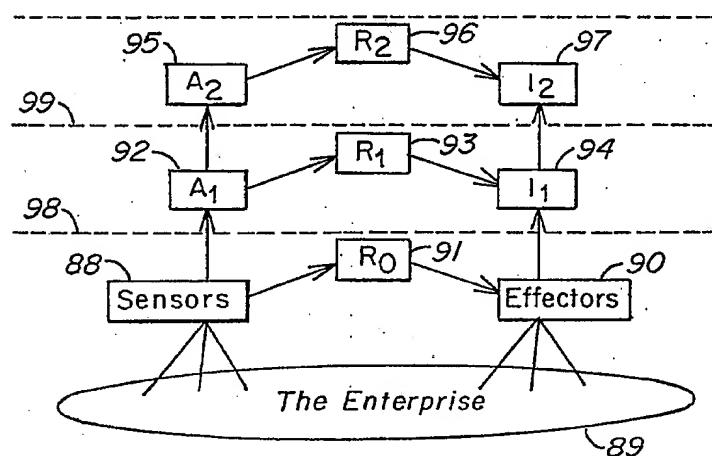


Fig. 7

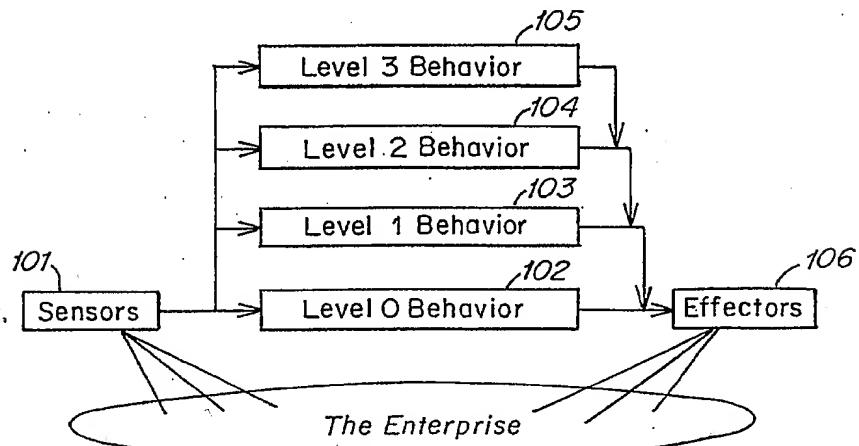


Fig. 8

# REPLACEMENT SHEET

5/21

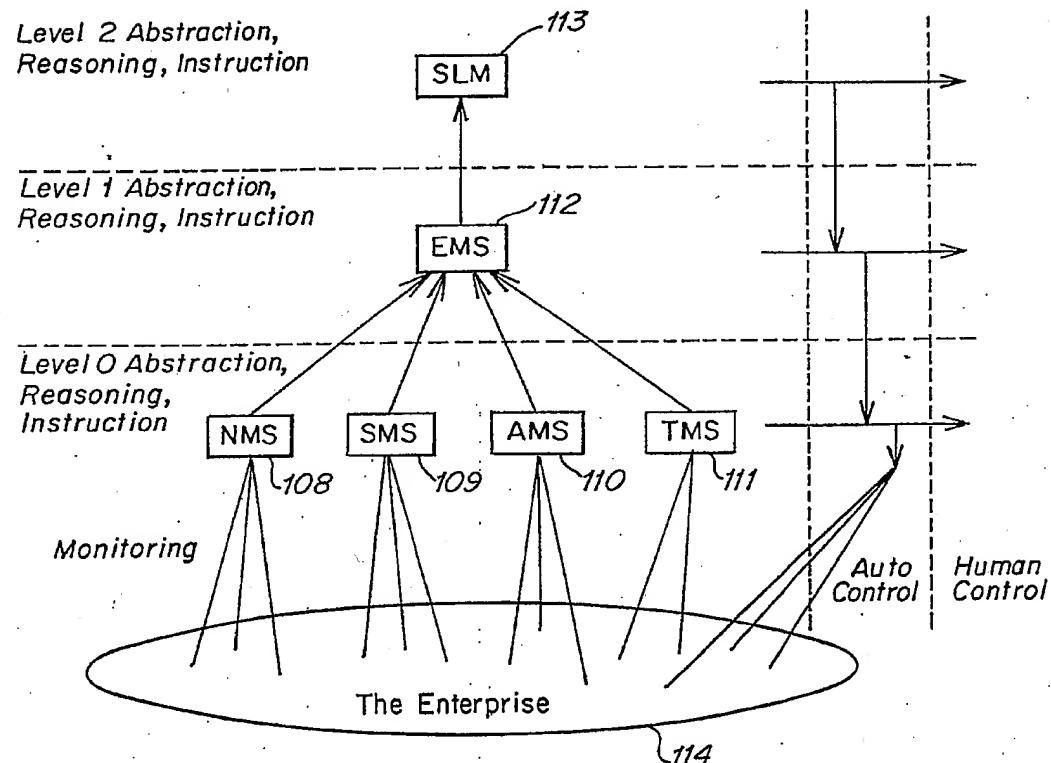


Fig. 9

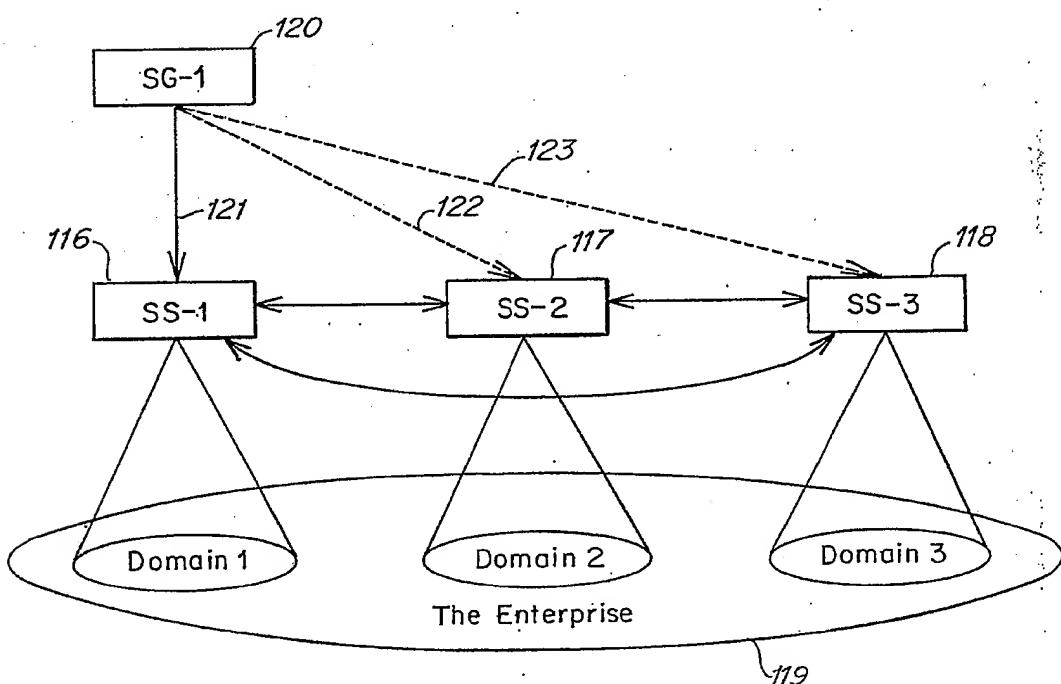


Fig. 10

# REPLACEMENT SHEET

6/21

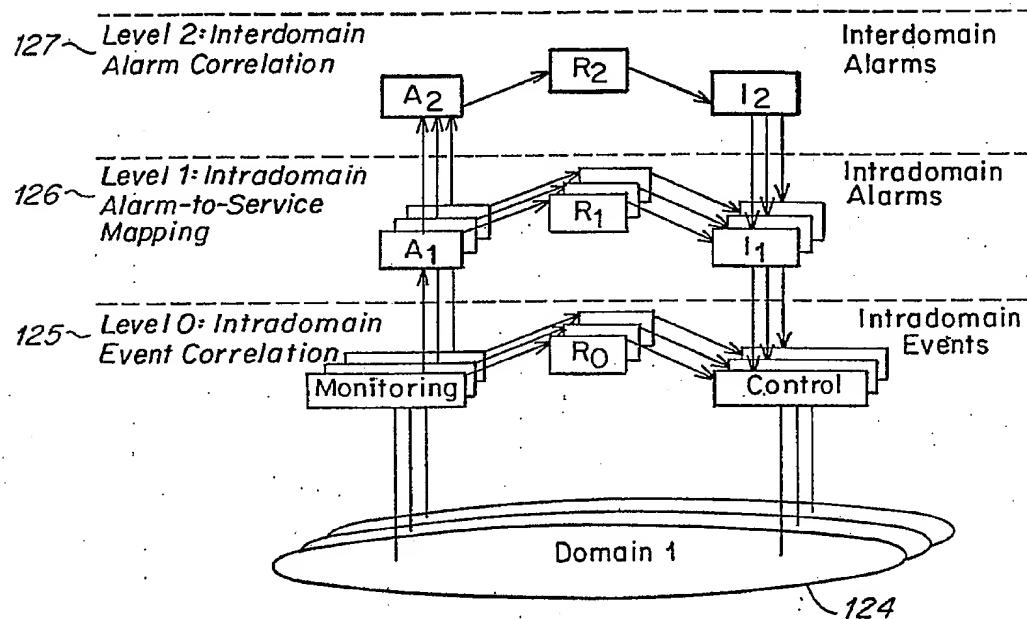


Fig. 11

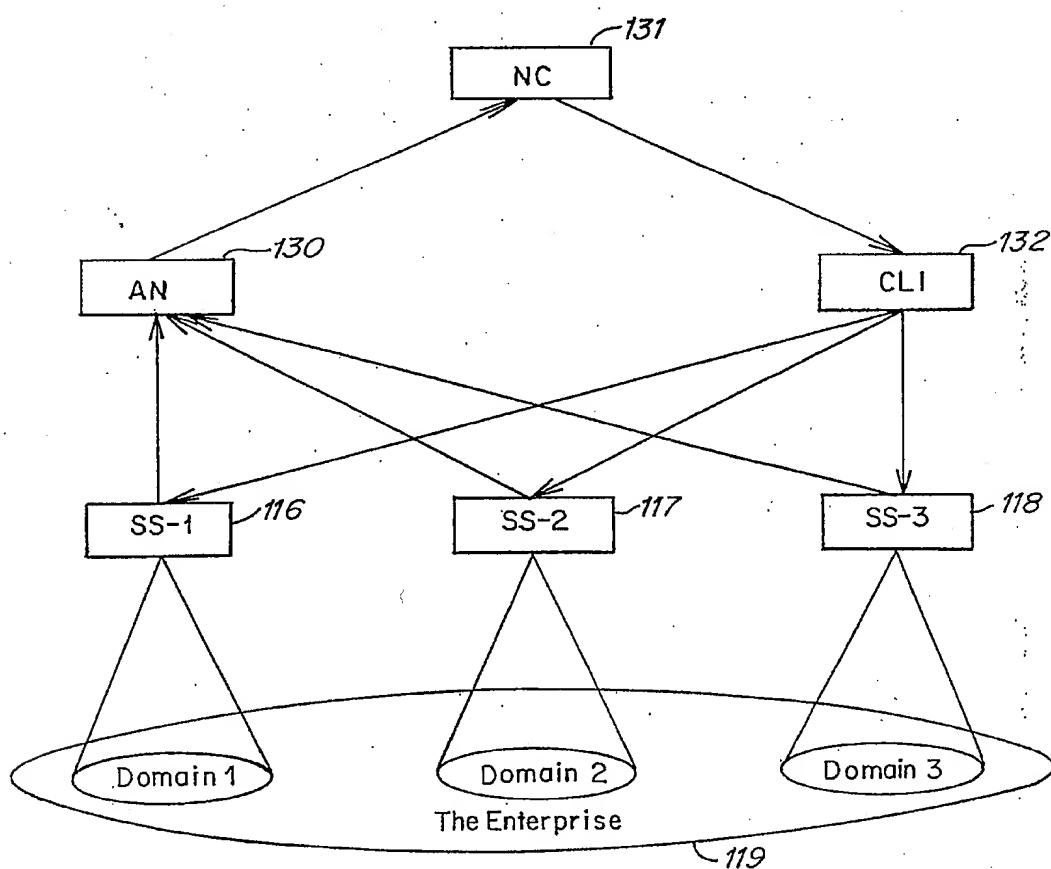


Fig. 12

# REPLACEMENT SHEET

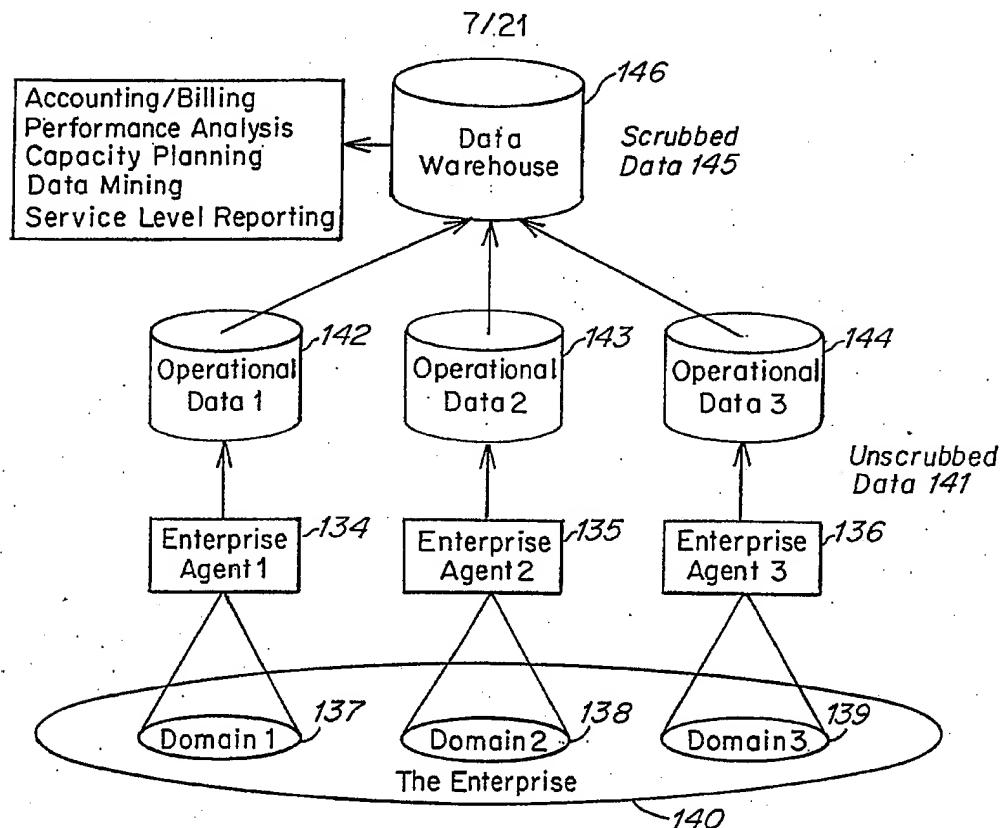


Fig. 13

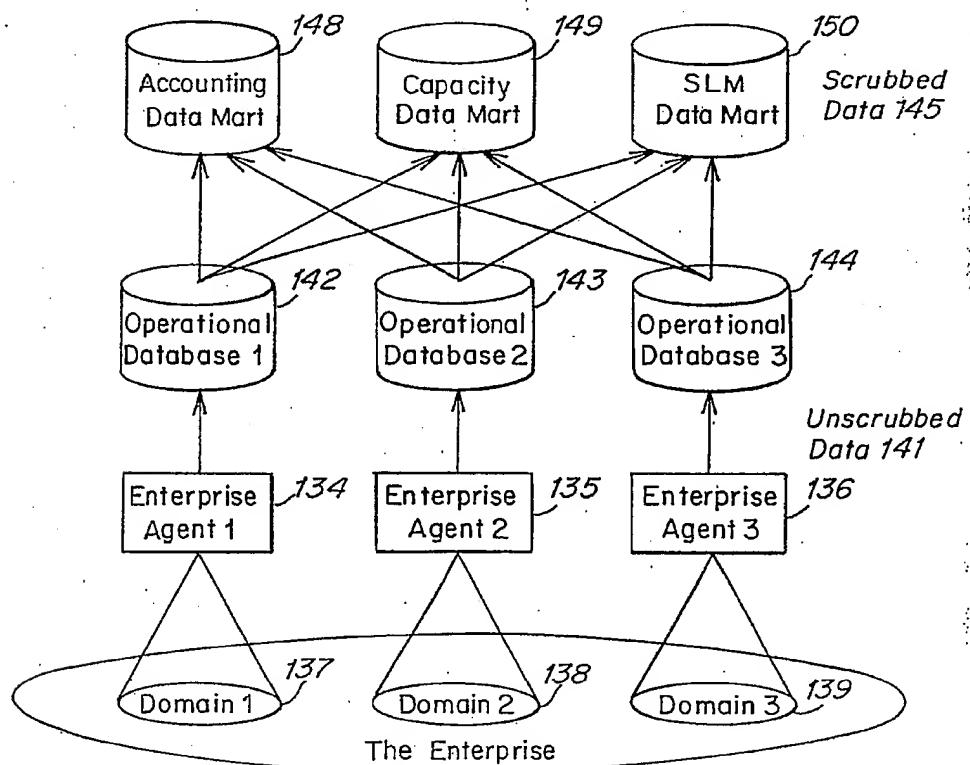


Fig. 14

# REPLACEMENT SHEET

8/21

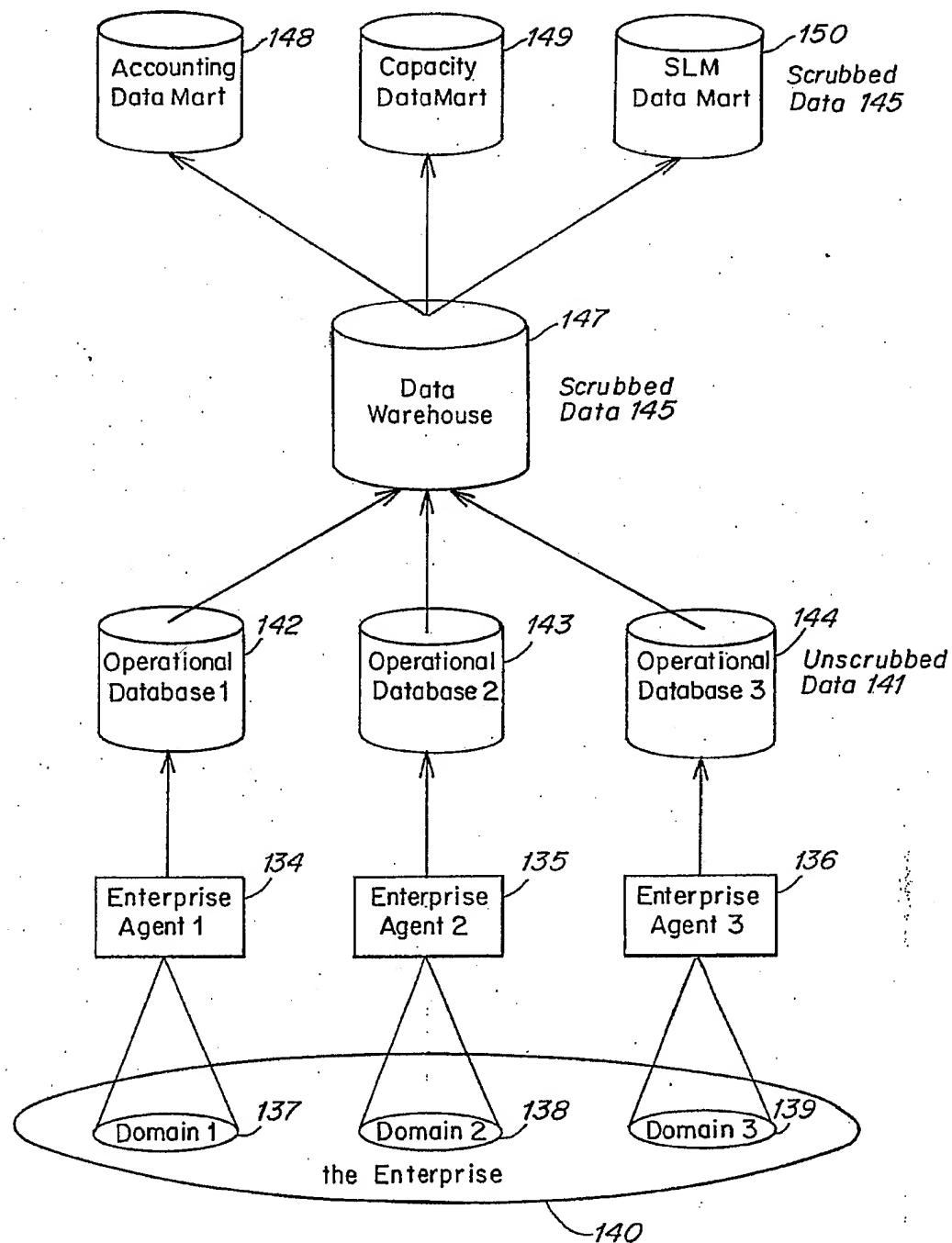


Fig. 15

# REPLACEMENT SHEET

9/21

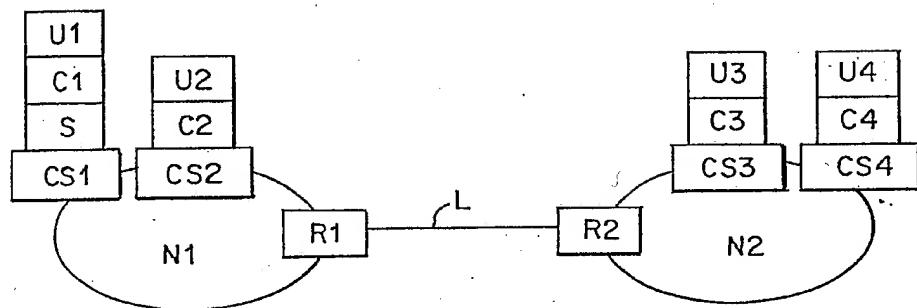


Fig. 16

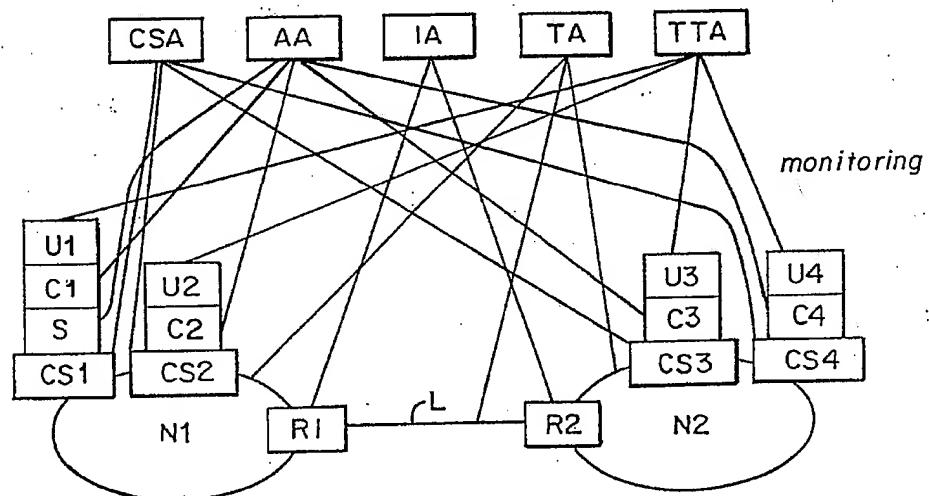


Fig. 17

# REPLACEMENT SHEET

10/21

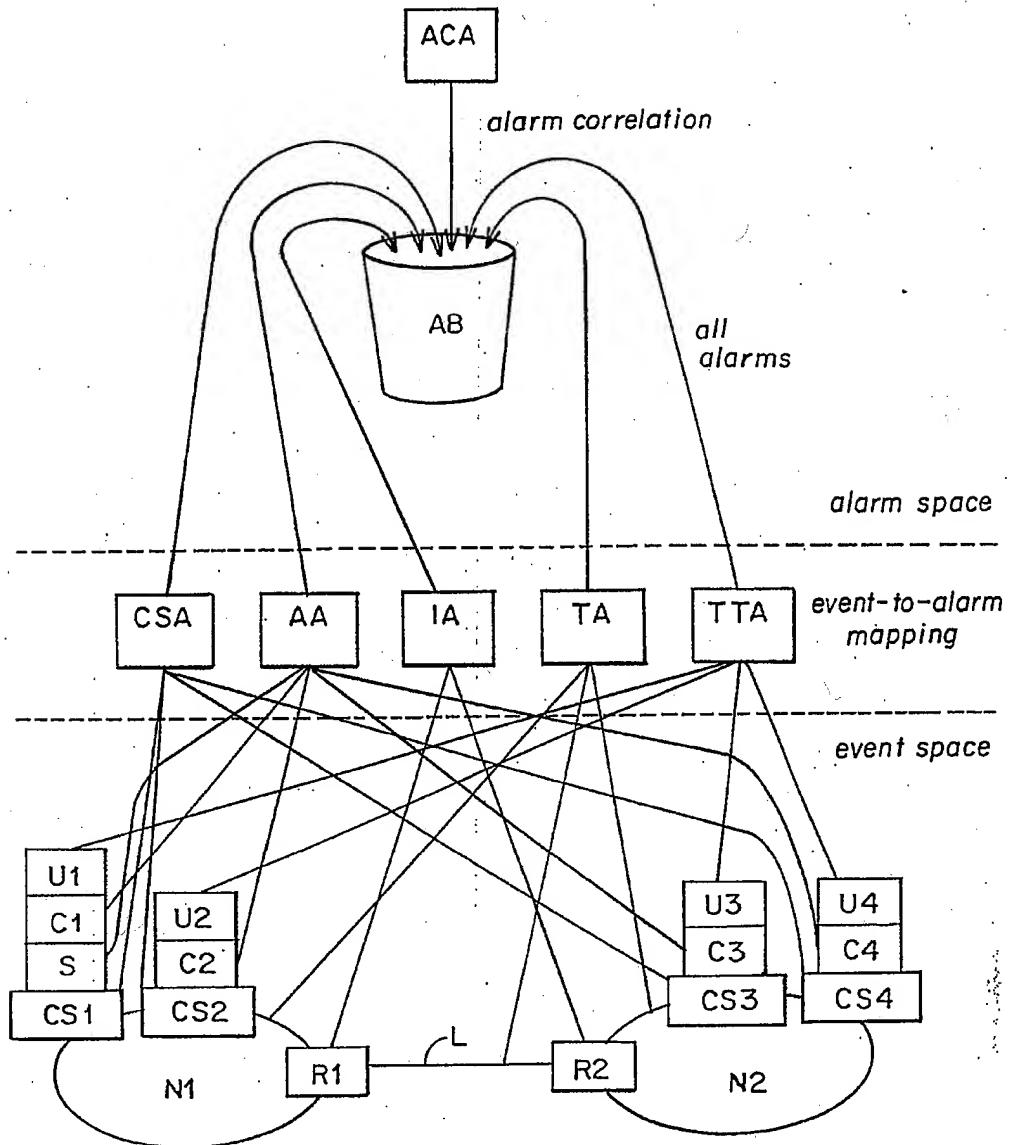
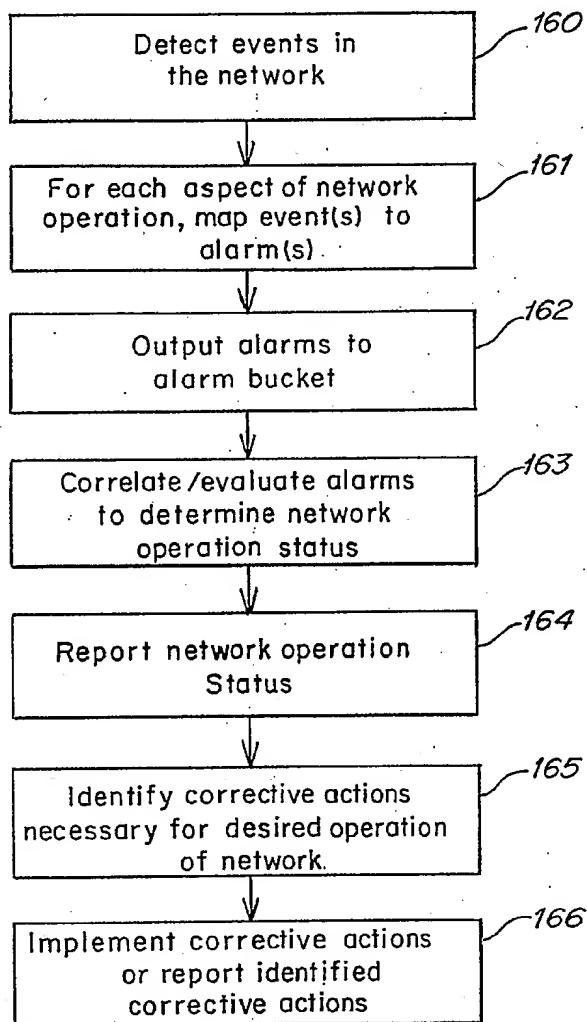


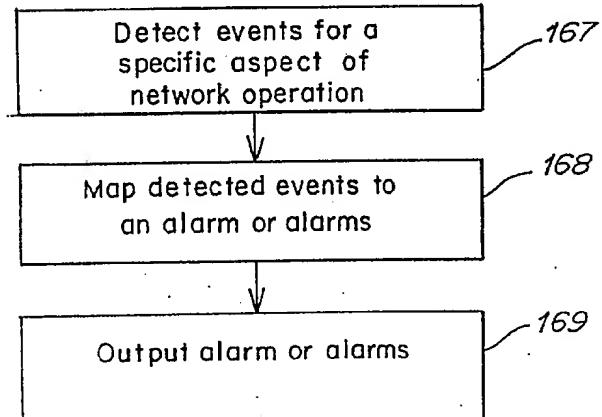
Fig. 18

# REPLACEMENT SHEET

11/21



*Fig. 19*



*Fig. 20*

# REPLACEMENT SHEET

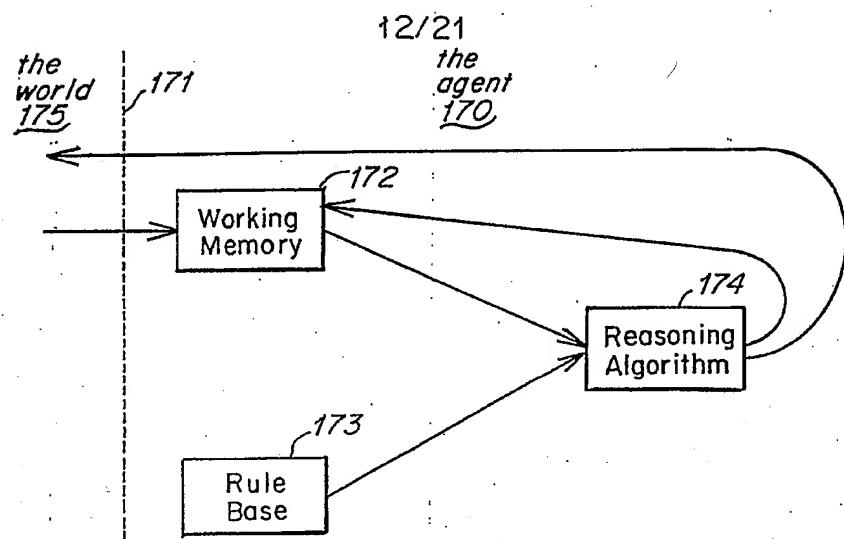


Fig. 21

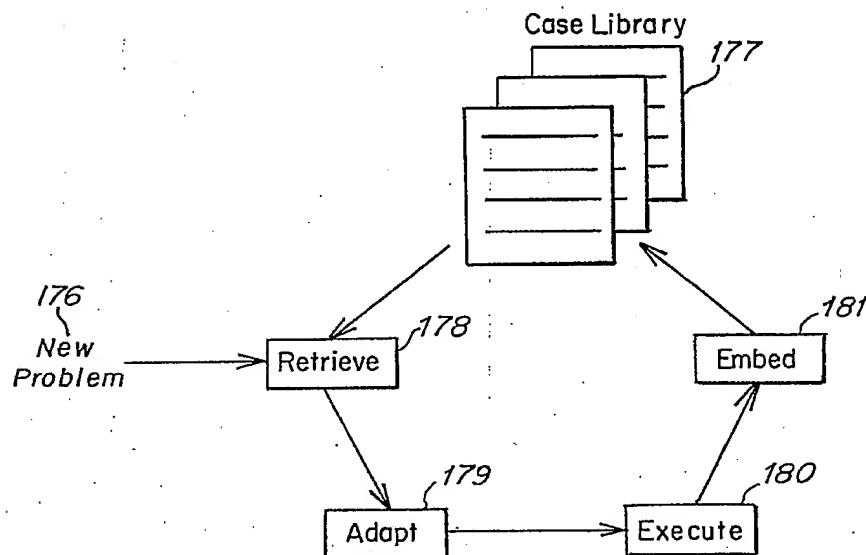


Fig. 22

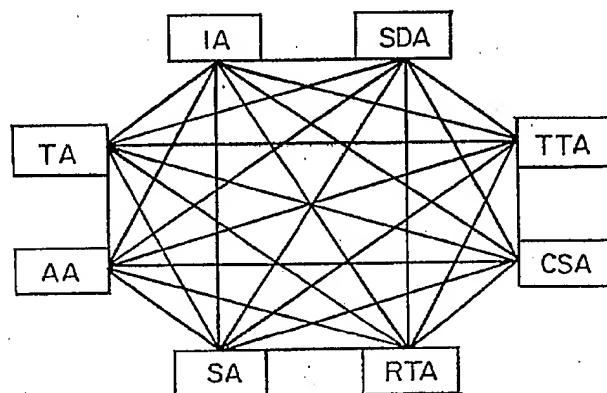


Fig. 23

# REPLACEMENT SHEET

13/21

190

		Friday January 5 2001			191
		Service 1	Service 2	Service 3	
Seattle					
Bldg 1	Up	Up		Down, up at 12PM	
Bldg 2	Down 8-10PM	Down 8-10PM		Down 8-10PM	
Bldg 3	Up (Slow)	Up		Up	
Sydney					
Bldg 1	Up	Up		Down, up ?	
Bldg 2	Up	Up (slowly)		Up	
⋮					

Fig. 24

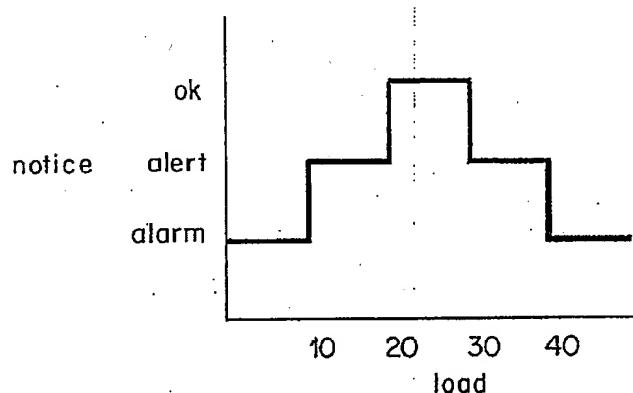


Fig. 25

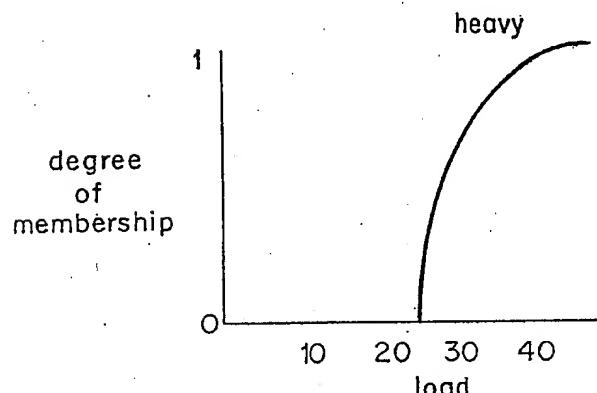


Fig. 26

# REPLACEMENT SHEET

14/21

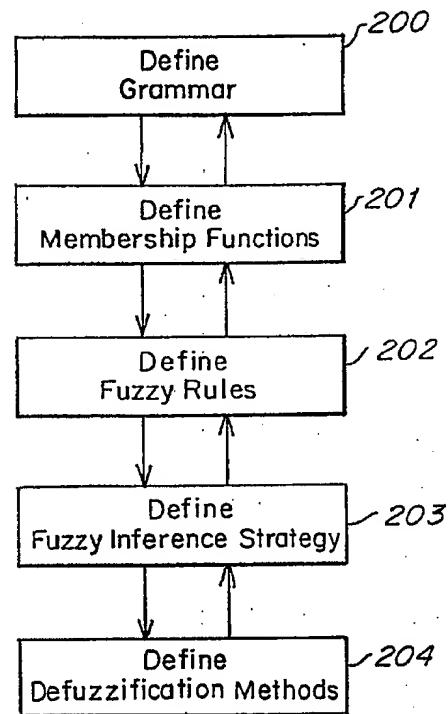


Fig. 27

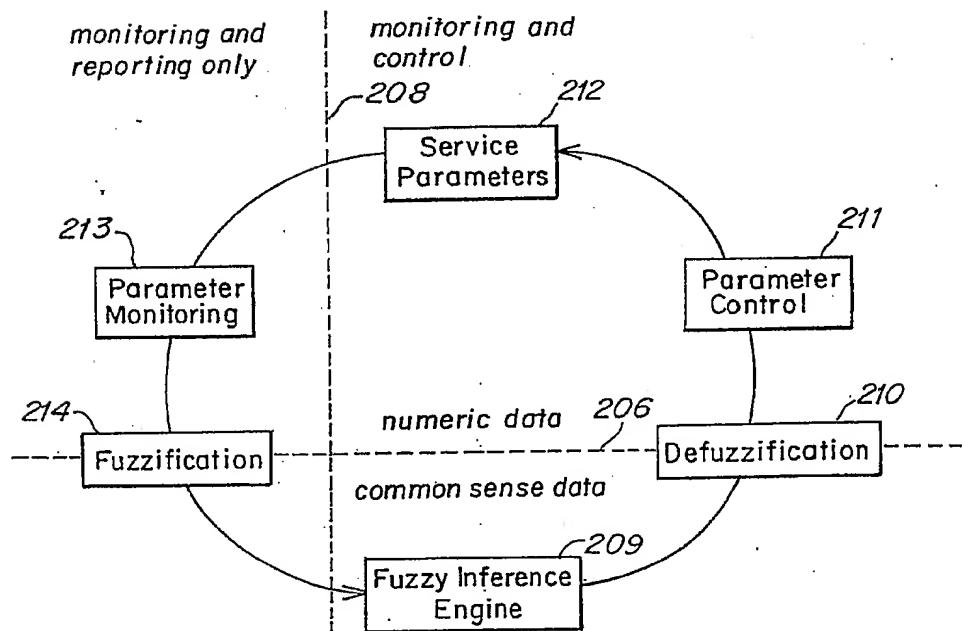


Fig. 28

# REPLACEMENT SHEET

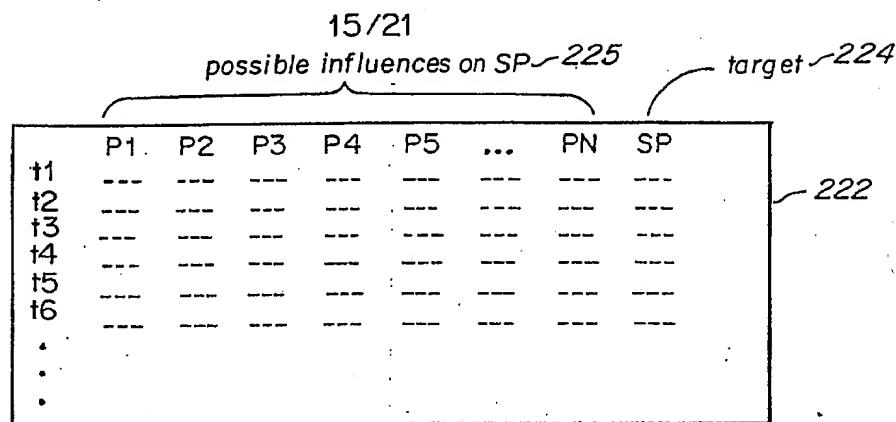


Fig. 29a

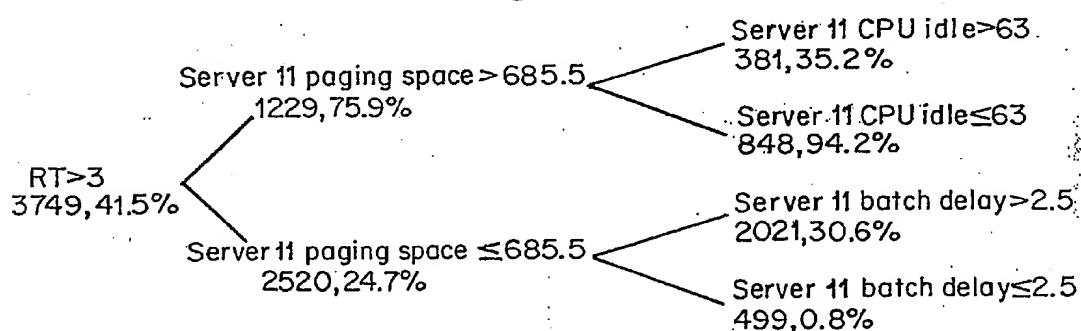
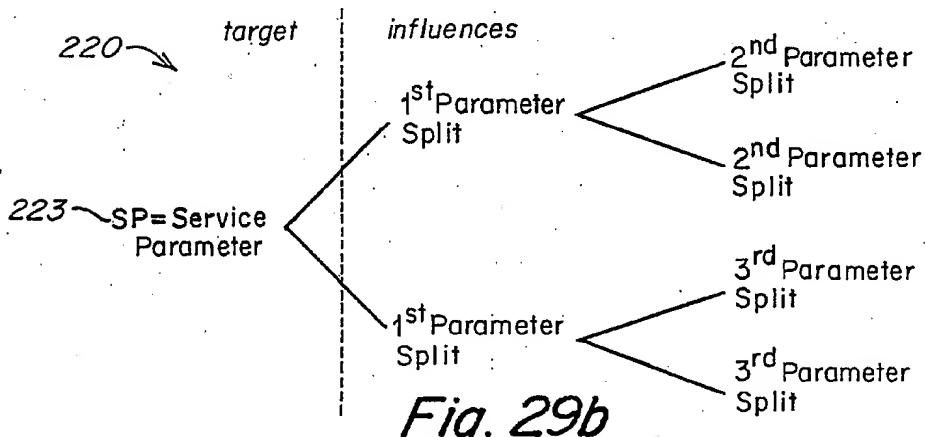
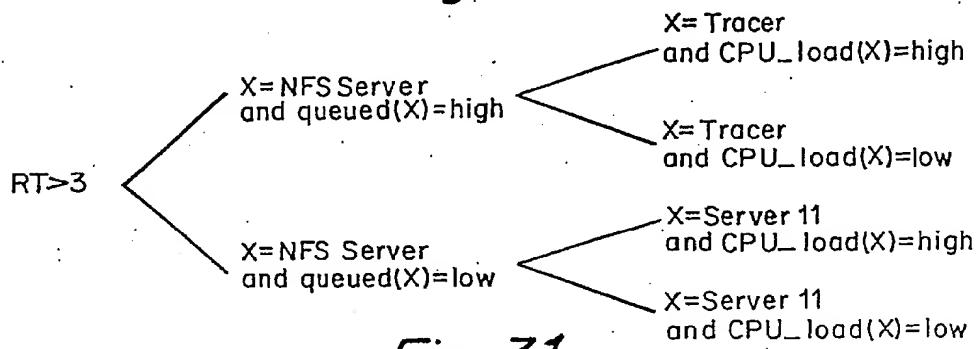


Fig. 30



# REPLACEMENT SHEET

16/21

230

Service Agreement with XYZ Server Form						
Name						
Address						
Phone						
Email						
Policies						
Availability	(select 90-100%)			\$_____		
Response Time	(select 2-5 sec)			\$_____		
Security	(select high- med-low)			\$_____		
Integrity	(select high- med-low)			\$_____		
Total: \$_____						
Go Back		(Month)			Go Forward	
Default: Availability _____ Response time _____ Security _____ Integrity _____						
<input type="button" value="Send"/> <input type="button" value="Cancel"/>						

Fig. 32

# REPLACEMENT SHEET

17/21

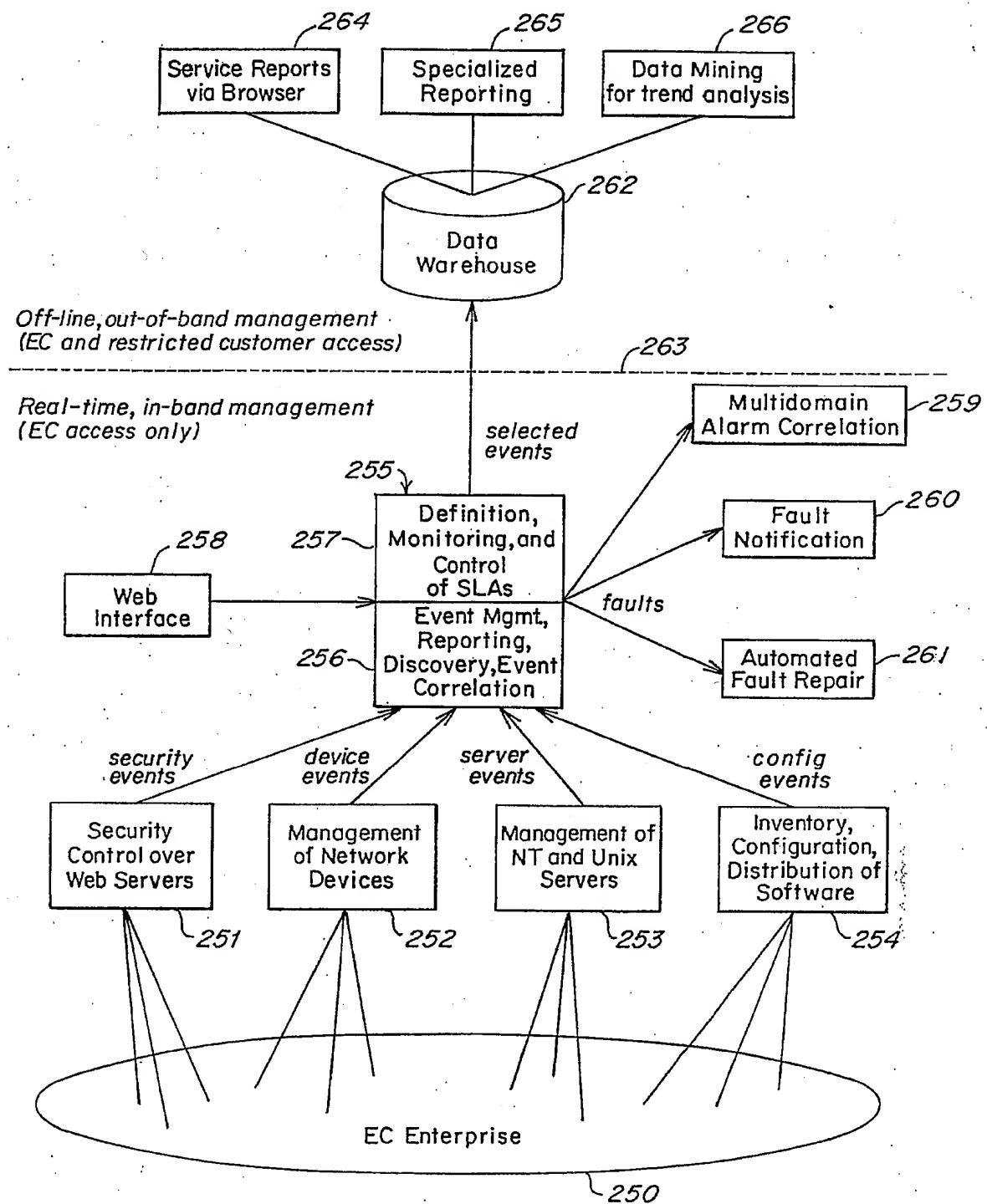


Fig. 33

# REPLACEMENT SHEET

18/21

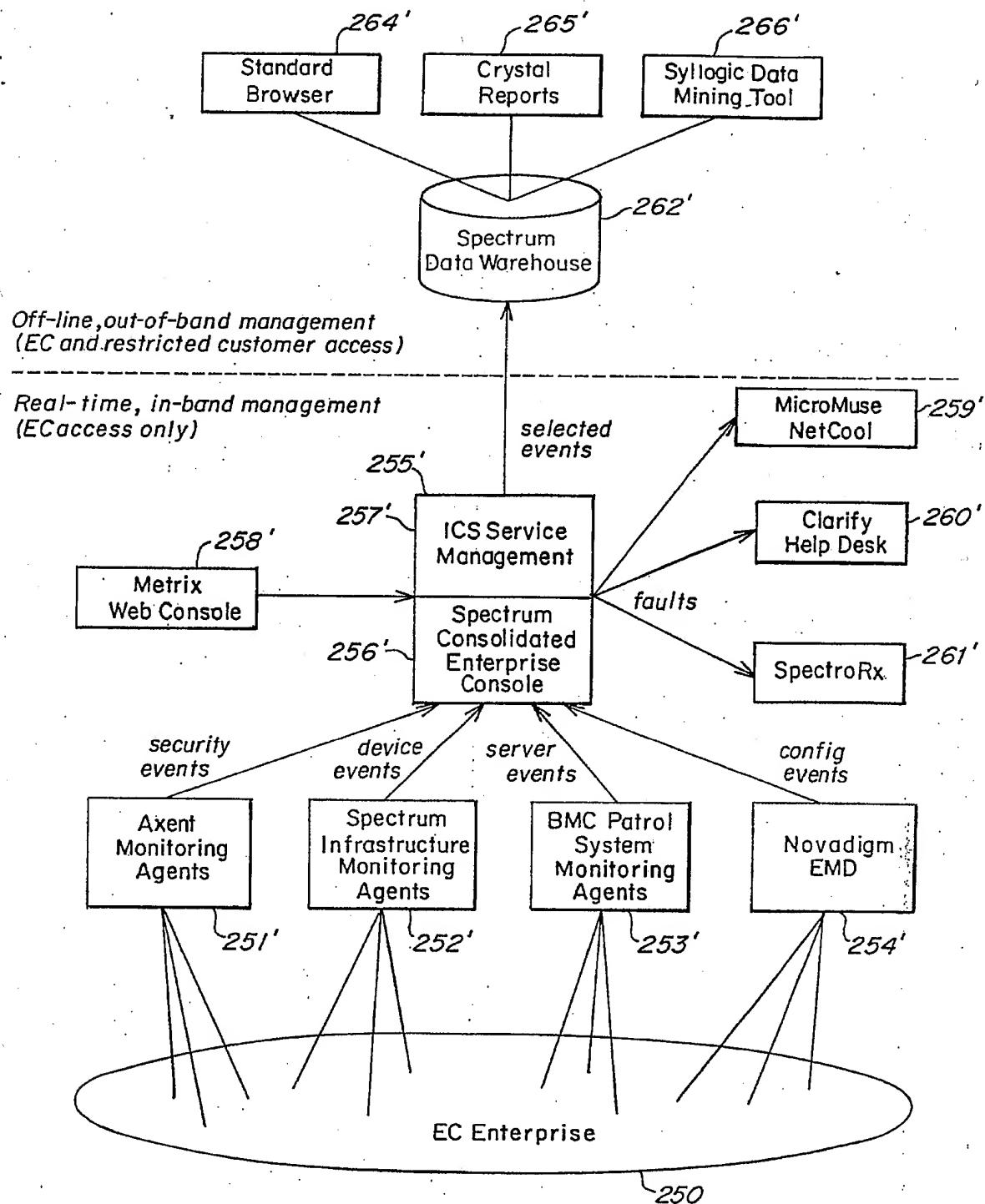


Fig. 34

# REPLACEMENT SHEET

19/21

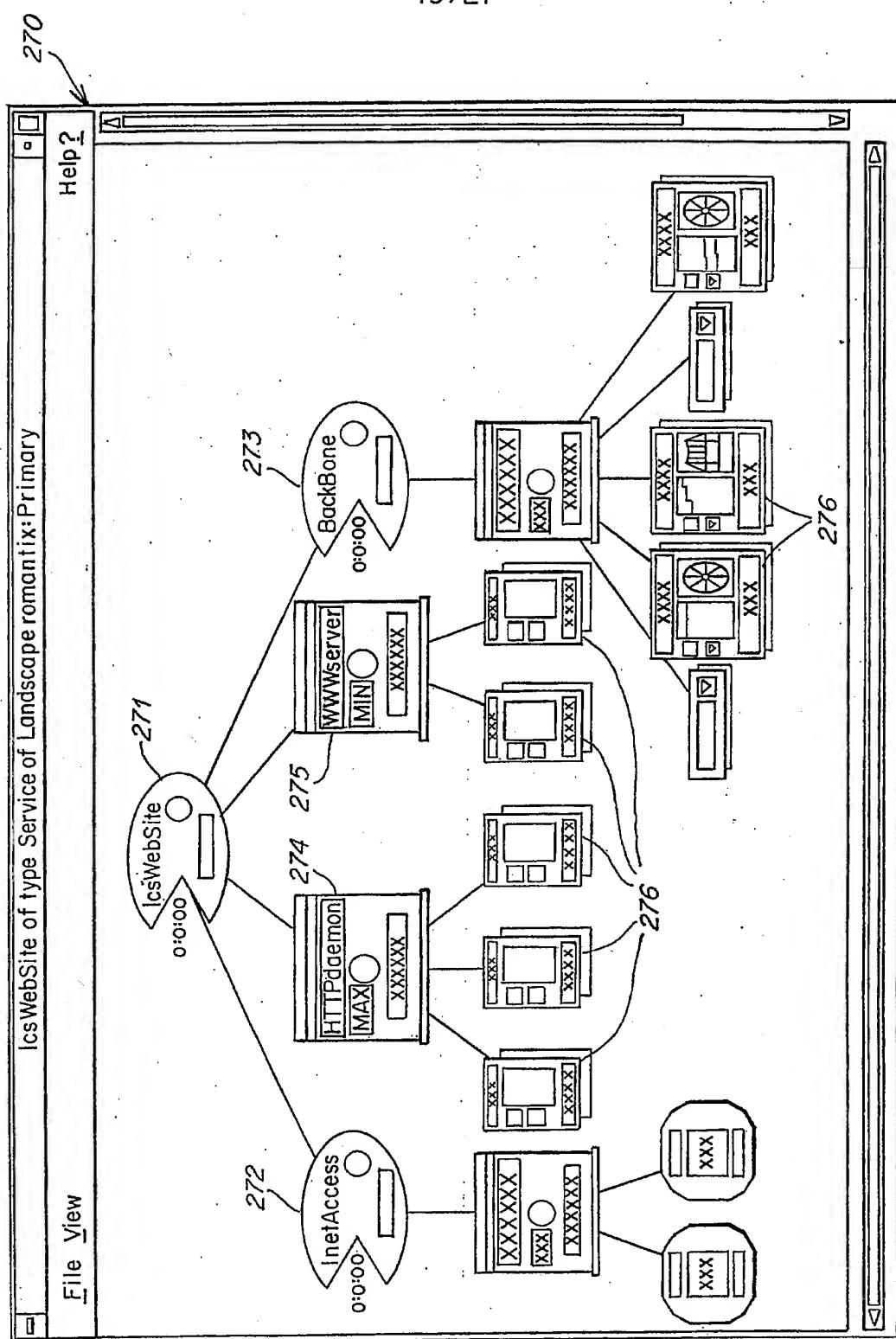


Fig. 35

## REPLACEMENT SHEET

20/21

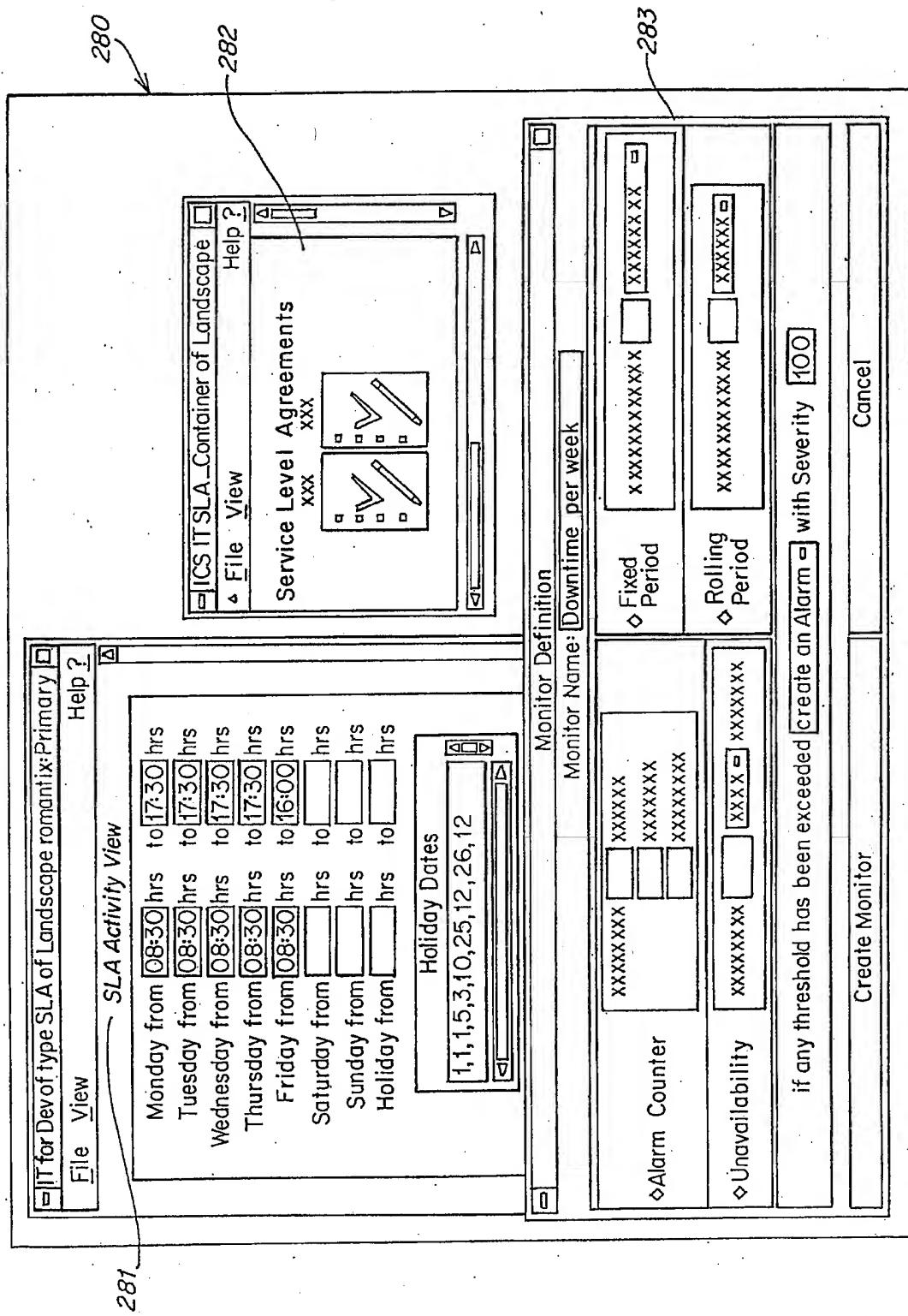


Fig. 36

# REPLACEMENT SHEET

21/21

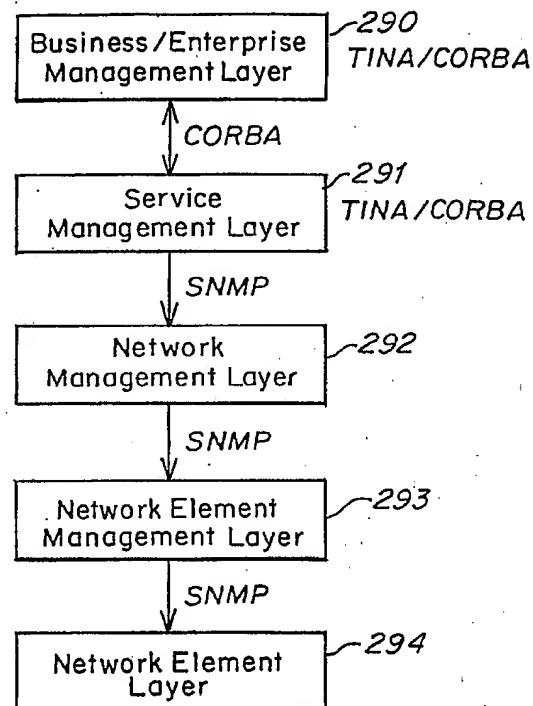


Fig. 37

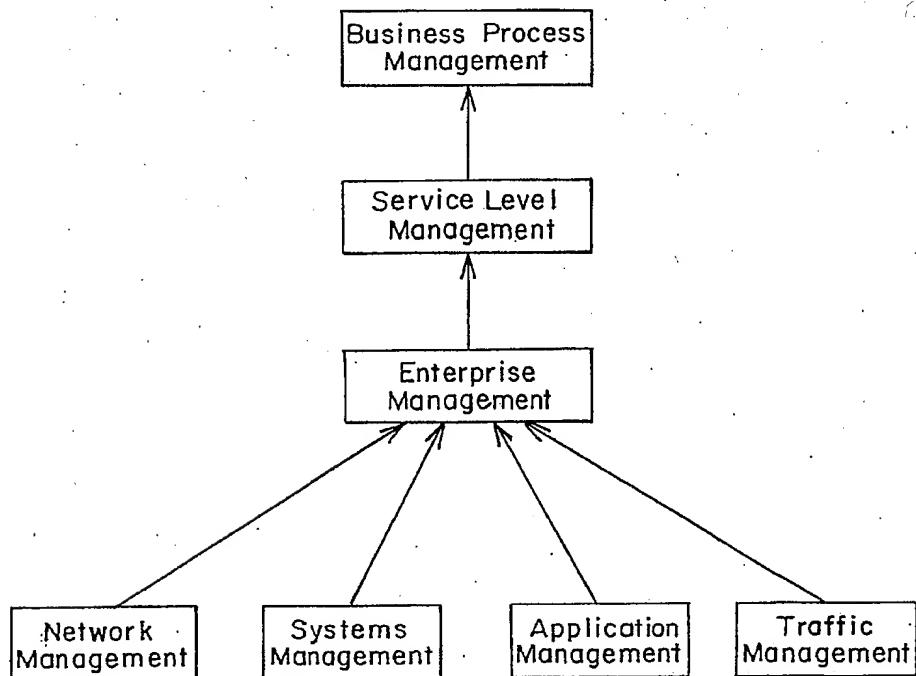


Fig. 38